8 2003 5 Under the Pai	perwork Reduction Act of 199	5. no person	U.S. Pater s are required to respond to a collecti	PTO/SB/21 (0: Approved for use through 04/30/2003. OMB 06514. Int and Trademark Office; U.S. DEPARTMENT OF COMME on of information unless it displays a valid OMB control nun
Under the Panerwork Reduction Act of 1995, no persons		Application Number	10/721,471	
TRANSMITTAL			Filing Date	November 26, 2003
FORM		First Named Inventor	Gickler et al.	
(to be used for all correspondence after initial filing)			Art Unit	Unassigned 4182
			Examiner Name	Unassigned /Jaime Cardenas Navi
Total Number of	Pages in This Submission	3+refs	Attorney Docket Number	ASH03009
		ENCI	LOSURES (Check all tha	t apply)
Fee Trans	smittal Form	ĪĒ.	Drawing(s)	After Allowance communication to Group
	Simular Collin		2.,	Appeal Communication to Board
Fee Attached  Amendment/Reply			Licensing-related Papers	of Appeals and Interferences Appeal Communication to Group
			Petition (Appeal Notice, Brief, Reply Brief)	
<u> </u> A	ter Final	ا لــا ا	Provisional Application	Proprietary Information
AI AI	ffidavits/declaration(s)		Power of Attorney, Revocation Change of Correspondence Addr	ess Status Letter
Extension of Time Request		$ \Box $	Terminal Disclaimer	Other Enclosure(s) (please Identify below):
1 <u> </u>			Request for Refund	PTO-1449 Form;
Express Abandonment Request  Information Disclosure Statement			•	7 References; and Return Postcard.
	on Disclosure Statement	Remai	CD, Number of CD(s)	
Certified Documen	Copy of Priority t(s)			
Response	e to Missing Parts/			
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or Individual name WorldCom,/Inc.		, rvey. I	40. U 1,200	
Signature Signature		`^	-	
Date	December 4, 2003	0		
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This collection of information is required by 37 CFR 1.5. The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.14. This collection is estimated to 12 minutes to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, U.S. Department of Commerce, P.O. Box 1450, Alexandria, VA 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

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Receipt date: 12/08/2003 , , , 10721471 - GAU: 4182

Docket No.: ASH03009

## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant(s):

Gickler et al.

Confirmation No.:

Unassigned

Serial No .:

10/721,471

Art Unit:

Unassigned 4182

Filed:

November 26, 2003

Examiner:

Unassigned-

/Jaime Cardenas Navia/

Title:

Inmate Visitation Scheduling and Management

## INFORMATION DISCLOSURE STATEMENT

Commissioner for Patents PO Box 1450 Alexandria, VA 22313-1450

Sir:

In accordance with the provisions of 37 C.F.R. 1.56, 1.97, and 1.98, the attention of the U.S. Patent and Trademark Office is hereby directed to the documents listed on the attached Form PTO-1449. It is respectfully requested that the documents be expressly and independently considered during the prosecution of this application, and that the documents be made of record therein and appear among the "References Cited" on any patent to issue therefrom.

This Information Disclosure Statement is being submitted within three months of the filing date of the application and prior to issuance of a first Office Action on the merits, therefore, no fee is due.

Each of the documents listed on the attached form equivalent to Form PTO-1449 is in the English language.

It is respectfully requested that the documents cited in this Information Disclosure Statement be independently considered by the Examiner.

Please charge any shortage in the fees due in connection with the filing of this paper, including extension of time fees, to Deposit Account No. 13-2491 and please credit any excess fees to such deposit account.

Respectfully submitted,

Date:

Eden U.M. Stright

Registration No. 51,205

WorldCom, Inc. 1133 19<sup>th</sup> Street, NW

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Fax: 202-736-6382

Web Receipt date: 12/08/2003 10721471 - GAU: 4182 Page 1 of 1 0 8 2003 8 U.S. DEPARTMENT OF COMMERCE O-1449 ATTY. DOCKET NO. SERIAL NO. PATENT AND TRADEMARK OFFICE ASH03009 10/721,471 LIST OF DOCUMENTS CITED BY APPLICANT (Use several sheets if necessary) APPLICANT(S): Gickler et al. **FILING DATE GROUP** 11/26/2003 Unassigned 4182 **U.S. PATENT DOCUMENTS** \* EXAMINER DOCUMENT SUBCLASS FILING DATE NUMBER DATE CLASS INITIAL NAME (IF APPROPRIATE) FOREIGN PATENT DOCUMENTS TRANSLATION DOCUMENT NUMBER DATE COUNTRY CLASS SUBCLASS YES NO OTHER DOCUMENTS (Including Author, Title, Date, Pertinent Pages, Etc.) "TOSS Video Network Management, Inc. Announces New Product TC Reliance Video Visitation Manager 1.0", Press Release, April 23, 2003, http://www.toddvnm.com/pr/042320032.htm "Conversational Voice-Access Solutions that Attract and Retain Customers: Correction Facilities", Web for Phone, http://www.webforphone.com/uses/corrections.asp "Application Examples", WG Systems, copyright 2001-2003

citation if not in conformance and not considered. Include copy of this form with next communication to applicant.